

Social Inclusion Partnership Reducing Rough Sleeping 2020 vision update

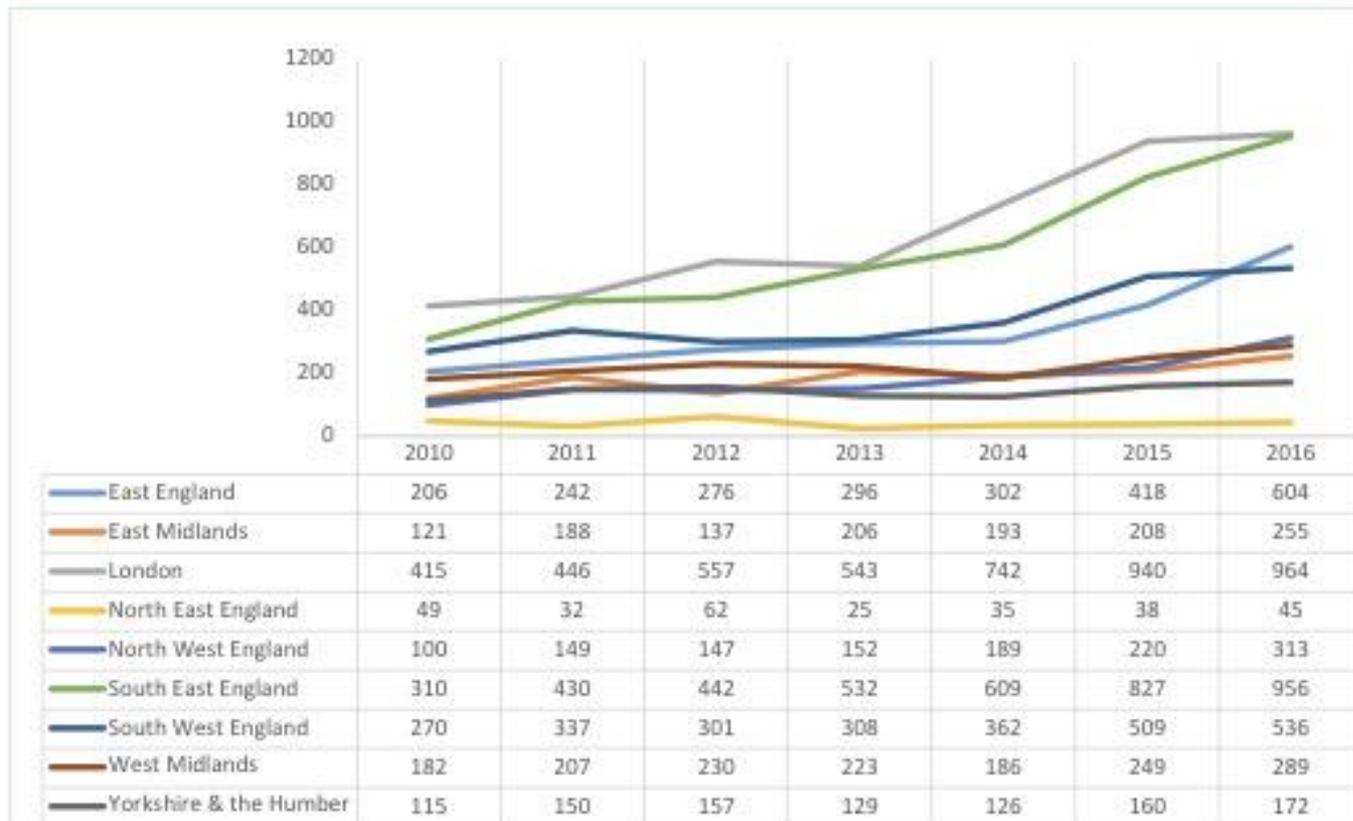
Cllr Terri Reid, Chair of Social Inclusion Partnership

Update to BASP June 2017



Context of need to have a partnership plan : Rough Sleeping in England 2010-2016

Graph 1: Rough sleeping by region 2010-2016



Source: DCLG

Known scale of Rough Sleeping

- ▶ In 2015-16 there was 16% increase across the south east in rough sleeping numbers
- ▶ For the purpose of the count, Homeless Link's guidance says rough sleepers are defined as:
 1. *People sleeping, about to bed down (sitting on/in or standing next to their bedding) or actually bedded down in the open air (such as on the streets, in tents, doorways, parks, bus shelters or encampments).*
 2. *People in buildings or other places not designed for habitation (such as stairwells, barns, sheds, car parks, cars, derelict boats, stations, or "bashes").*
- ▶ The numbers do not include people in hostels or shelters, sofa surfers, people in campsites or other sites used for recreational purposes or organised protest, squatters or travellers.

Here in Basingstoke?

- ▶ Our multi-agency Homeless Focus Group had their rough sleeping estimate (not count) independently verified as:
 - ▶ Nov 2014 = 8 people
 - ▶ Nov 2015 = 20 people
 - ▶ Nov 2016 = 26 people
- ▶ Partners at the 2014-2016 Homeless Focus Groups included Camrose, The You Trust, Community Safety Patrol, Police, South Central Ambulance Service, Alcohol Pathway Nurses, Bridge Centre, Home Group, Jacobs House, P3, Council Housing Officers.

What is available in Basingstoke and Deane to help people sleeping rough off the streets?

- ▶ Camrose day centre open 10am –2pm Tues and Thurs (soon to have a 3rd day of opening especially for people sleeping rough, crowdfunded locally)
- ▶ May Place House (20 people emergency direct access hostel) run by Two Saints since April 2017
- ▶ Mary Rose Court and “group homes” (45 people) run by Home Group
- ▶ Outreach run by Julian House since April 2017
- ▶ Community Floating Support run by The You Trust
- ▶ Dwelling Place
- ▶ Other crucial supportive services include YMCA, Refuge, Street Pastors, CAB, Food bank, Besom
- ▶ 2016-17 pilot Winter Night Light through local churches and community volunteers
- ▶ In progress - Psychologists, volunteer coordinators, peer workers

What else has been happening?

Social Inclusion Partnership Engagement Event 30/11/16

- ▶ With BASP's endorsement and support the SIP connected with 62 attendees
- ▶ “Context Framing” presentations from 3 speakers (sector lead, academia and expert by experience)
- ▶ 5 in depth thematic workshops facilitated by SIP members
- ▶ Engagement with a range of stakeholders; police, community safety, housing associations, service providers, voluntary groups, children's services, schools and colleges, businesses and health experts
- ▶ Wide range of issues and suggestions were put forwards and identified in the workshops.

Workshop Focus Area 1

That Basingstoke and Deane is Safe, Healthy and Thriving - common issues

- ▶ Concentration of street related issues at Top of Town and business/visitor impact (begging, belongings, alcohol, waste)
- ▶ Intimidation and vulnerability (2-way)
- ▶ Avoidable use of crisis NHS care and treatment
- ▶ Tensions of promoting a thriving place against a visible backdrop of rough sleeping/begging

Workshop Focus Area 1

That Basingstoke and Deane is Safe, Healthy and Thriving - common solutions

- ▶ More targeted public awareness campaigns on how to help
- ▶ Training for businesses to be more “PIE” (Psychologically Informed Environments)
<http://www.rjaconsultancy.org.uk/6454%20clg%20pie%20operational%20document%20aw-1.pdf>
- ▶ Support the pilot night shelter
- ▶ Seek community solutions as alternatives to enforcement
- ▶ Address health/personal hygiene needs which impact the individual and overall safety and health needs of our local area

Workshop Focus Area 2 - Prevention of Rough Sleeping - issues

- ▶ Residents of the borough are not as informed as they could be
- ▶ More information is needed on root causes of homelessness
- ▶ Overlapping jurisdictions and agencies can at times impede effective prevention due to confusion on roles/leads
- ▶ Too much drive and emphasis on “tick box” interventions rather than real prevention which takes time/resource
- ▶ Structural barriers to prevention

Workshop Focus Area 2

Prevention - common solutions

- ▶ Educational campaigns
- ▶ Use intelligence and data from SIP colleagues to look at what does and doesn't work, what is emerging (e.g. STFP) to intervene early and trial new approaches
- ▶ Address social networks binding/tying people to the streets
- ▶ Centre coordination point for comprehensive care
- ▶ Fortify links between SIP partners, e.g. childrens/adults services

Workshop Focus Area 3

Recovery - issues

- ▶ What does recovery mean??
- ▶ Recovery from rough sleeping is an asymmetrical path which differs between people so cant do a one size fits all approach
- ▶ Does good will and generosity bring some unintentional negative impact?
- ▶ Reaching crisis point as a trigger access to help?
- ▶ Impact of peer pressure (+/-)
- ▶ How do you develop recovery and failure resilience?

Workshop Focus Area 3

Recovery - solutions

- ▶ Provide cross sector training on PIE, TIC (Trauma informed care) recovery and resilience
- ▶ Task and finish group to develop a person-centred approach to recovery and challenge norms of how things are usually done
- ▶ Examine how flexibility can be incorporated and break institutional barriers and extend care/support beyond traditional remits (and funding streams) and indefinitely if needed
- ▶ Trial and develop a mode of “Housing First”
<http://www.homeless.org.uk/sites/default/files/site-attachments/Housing%20First%20in%20England%20The%20Principles.pdf>

Workshop Focus Area 4

Emergency Accommodation - issues

- ▶ Availability - volume (is there enough?)
- ▶ Accessibility
- ▶ Emerging needs - health/mobility/younger people/women/under 35s?
- ▶ Care AND support needed (e.g. older people, effects of long terms drinking?)
- ▶ In need of PIE

Workshop Focus Area 4

Emergency Accommodation - solutions

- ▶ To individualise and PIE-i-fy emergency accommodation
- ▶ Examine how/why (supported) tenancy loss leads to revolving door
- ▶ To study the role of our winter shelter and the possibility of extending it in future years. In addition, examine whether different offerings of emergency accommodation can complement each other
- ▶ Finding innovative ways/taster sessions to encourage non-engaging rough sleepers to interact with emergency accommodation

Workshop Focus Area 5

Sustainable Settled Accommodation - issues

- ▶ Long term support unavailable
- ▶ Targets for rapid turnaround can be counterproductive to recovery
- ▶ Concerns from landlords about risks of ASB and tenancy failure
- ▶ Private sector accessibility and sustainability
- ▶ Barriers to accessing settled housing - e.g. previous rent arrears, ASB

Workshop Focus Area 5

Sustainable Settled Accommodation - solutions

- ▶ Prioritise and coordinate (private) landlord education and liaison
- ▶ Conduct rigorous data analysis on reasons why people lose their accommodation and causes of ASB to help prevent it
- ▶ Housing First model
- ▶ Ensure support does not cease when a person is housed and it is there from a variety of different people/agencies
- ▶ Consider ways to utilise the private rented sector more efficiently and methods to counteract current weaknesses

How the event discussions have been carried forwards:

- ▶ January 2017 Social Inclusion Partnership presentation on the commentary from the workshops
- ▶ From this, the Social Inclusion Partnership identified 3 main priorities for our joint plan:
 1. Prevention and early intervention
 2. Public awareness and campaigns
 3. Suitable crisis and longer term accommodation
- ▶ Presented and updated EPH March 2017
- ▶ Presented to Voluntary Sector Forum in April 2017
- ▶ Returned to April 2017 SIP with a draft plan
- ▶ May-June 2017 Digesting comments and setting up task groups around the 3 priorities
- ▶ July 2017 publication of the plan

Priority 1

Prevention and Early Intervention/Identification

- ▶ Identifying who could be at risk e.g. at the Early Help Hub, people who have been in care, prison leavers
- ▶ Supporting carers/family members providing housing to people at risk of becoming homeless through behaviour/health etc
- ▶ Getting in to the family home much sooner
- ▶ Working with people “sofa surfing” and accessing the foodbank
- ▶ Understanding and addressing root causes of homelessness
Providing targeted homeless health care to prevent crisis health use
- ▶ Linking community floating support, advice and tenancy support officers together for a consistent prevention approach, reducing the risk of people falling through gaps

Priority 2

Public and community awareness raising and campaigns

- ▶ Training school leavers/students to understand tenancy responsibilities, how to avoid homelessness, and what to do if they are concerned about friends/family
- ▶ Building confidence through training businesses on protocols on what to do, how to build rapport with and where to signpost someone who is homeless
- ▶ Raising awareness of potential impacts of direct giving to people begging
- ▶ Developing a directory of services to increase awareness of resources
- ▶ Using creative arts to highlight issues and as therapy towards recovery
- ▶ Coordinating safe storage options for belongings of people sleeping rough to reduce community impact
- ▶ Using campaigns to generate income for projects to reduce rough sleeping

Priority 3

Exploring Suitable Crisis and Sustainable Accommodation

- ▶ Evaluating impact of the winter night shelter and interface with other crisis provision
- ▶ Review fitness of current provision
- ▶ Understanding future service demands (volumes, design, health requirements, support, demographic etc)
- ▶ Creating Psychologically Informed Environments
- ▶ Developing Housing First
- ▶ Continue with multi-sector partnership working around individuals to secure and sustain housing

Members of the Social Inclusion Partnership include:

- ▶ BVA
- ▶ Home Group (vice chair)
- ▶ CAB
- ▶ YMCA
- ▶ Step By Step
- ▶ CCG
- ▶ Southern Health
- ▶ South Central Ambulance Service
- ▶ BDBC (Housing, Benefits, Communities, Policy)
- ▶ Police
- ▶ Safer North Hampshire
- ▶ Inclusion
- ▶ Deputy Leader of the council (chair)
- ▶ Sovereign Housing Association
- ▶ Sentinel Housing Association
- ▶ The YOU Trust
- ▶ Julian House
- ▶ Two Saints
- ▶ Dwelling Place
- ▶ Camrose
- ▶ Experts by experience
- ▶ Homeless Link
- ▶ DWP
- ▶ Basingstoke Foodbank
- ▶ Winter Night Light
- ▶ CRC
- ▶ HCC
- ▶ The BID
- ▶ Street Pastors



Any comments, thoughts and/or questions from BASP?

- ▶ Contact details for any feedback:
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